

Welcome to **SELF-SERVICE**

Manage your money your way.

Convenient | Secure | Easy to Use

Our ITMs allow you to access your account and complete key services on your time. Simply tap or insert your debit or credit card* to get started!

ITM Services

Cash Withdrawals

Take out cash from your JFCU account in various denominations.

Cash/Check Deposits

Securely deposit funds into your JFCU account.

Account Transfers

Move funds between multiple JFCU accounts.

Loan/Credit Card Payments

Make payments on JFCU loans and credit card balances.

Balance Inquiries

Check your JFCU account balance on the spot.

No card? No problem! Flip this card over to learn about our virtual assistance option.

Lobby-Only Services

- **New Account Openings**
- **Loan Applications**
- **Cashier's Checks and Money Orders**
- **Foreign Currency Transactions**
- **Notary and Specialty Services**
(such as IRAs, Wires, and PIN Changes)
- **Large Cash Deposits and Withdrawals**
- **Bulk Check Deposits**
- **Coin Transactions**

**Card required for self-service transactions.*

Virtual Assistance

Connect with a member of our team in real-time* on your screen anytime you need a helping hand.

Seamless Support & Personalized Service

How it works

Press the “Talk to Teller” button to start your secure session.

One of our Pathfinders will join you by video.

Let our staff answer your question or guide you through your transaction.

**During hours of operation.*

Ways we can help

1

Transaction assistance

2

Deposit troubleshoot

3

ITM usage guidance

4

Discuss account details



989.227.3700 | JourneyFCU.org